



## **Multi-specialty Hospital Minimizes Tax Burden by Automating Maintenance of Temporary Inventory with Attune HIS**

Attune HIS helped achieve operational efficiency through maintenance of temporary consignment stock and quick approval.

# THE CUSTOMER

The Customer is a 300 bedded multi-specialty hospital that aims to provide high quality healthcare with its world class facilities. The hospital has invested heavily in building a state of the art infrastructure equipped with high technology devices for diagnosis and surgeries and built a team of highly qualified doctors and nurse practitioners.

The hospital provides services in various branches of medicine and surgery.

## THE CHALLENGE

The Customer was finding it difficult to maintain consignment stock with a buffer for various procedures in the hospital.

- The problem emerged when the customer had to pay tax for all the buffer consignment stock which were under-utilized or not utilized at all resulting in high tax obligation on un-utilized stocks.
- The stage by stage approval process for any consignment stock used for an emergency procedure led to delay during crisis.
- In several instances, bulk consignment were requested from procedure rooms but the record for its utilization were not maintained. This led to malpractices and stock pilferage.
- A major disaster was averted when an expired stent was about to be used for a cardiac procedure. Although it got noticed by a technician prior to the procedure, it left the surgeon and support staff extremely nervous on the possible impact had this mistake not been noticed on time. This was primarily due to expiry date not being updated on a timely manner.

## THE SOLUTION

The team at Attune implemented Attune's Cloud based Hospital Information System (HIS) that connects the various functions within a hospital and tracked inventory accurately.

- Attune developed an alternate process flow for consignment stock which enabled the customer to maintain a part of the inventory as temporary stock resulting in only utilized stock being recorded as permanent stock thereby reducing tax burden significantly.
- Attune resolved the delay in consignment stock approval during crisis by quick approval feature. This feature enabled the customer to bypass the steps of raising indent and purchase order.
- Attune also developed a post consumption approval by the sub store manager which helped the customer to record the stock usage post consumption. With the ability to track and compare pre and post stock consumption, the chances of pilferage reduced dramatically.
- Attune also developed 'capture expiry date' at various approval stages and at consumption level. As a result, any expired stock can now be traced at the first instant of approval and adverse incidents can be avoided. day operations along with Patient wise, day wise reports as well as revenue collection detail



## THE IMPACT

Attune's HIS served as a one-stop shop to meet all the challenges the client faced. The Customer Hospital used the dashboard and was able to take suitable actions to meet the problems of paying unnecessary tax, delay in stock receivable, stock pilferage and adverse incidents due to expired stocks.

- A Cloud-based architecture supporting multi-tenancy giving the Customer complete process automation avoiding all expiry stock entries.
- Consolidated inventory data on a standardized central platform offering the Customer the flexibility to maintain stock as temporary and permanent.
- The module helped capture a lot of data on inventory consumption pattern so the Customer could now formulate a clear procurement strategy.
- Customized MIS reports can now help make sense of all the data that is captured by the hospital at different stages of patient care.

**To know how you can end pilferage and avoid usage of expired material for patient care, [click here](#).**



## About Attune

Attune Technologies is a next-generation healthcare IT company that has pioneered Cloud based products designed to help the entire healthcare ecosystem. Attune's solutions seamlessly integrate Labs, Hospitals, Pharmacies, Blood Banks, Radiology, Medical Devices (IoT), Insurance Companies, and Accounting resulting in increased revenues and operational efficiency. Attune's solutions can be deployed across the spectrum of organizations – starting from single physician clinics to a network of healthcare providers making it the largest Cloud based healthcare IT service provider in the region.

Funded by Norwest Venture Partners and Qualcomm Ventures, Attune is headquartered in Singapore and supports over 10 million patient health records serving 200+ clients spread across 15 countries in the Indian Subcontinent, South East Asia, Middle East and Africa. The company's platform interfaces with over 1100 devices such as lab analyzers and ICU machines to absorb labs into the health network. In interfacing with them, Attune is bringing to life the concept of 'Internet of Things' or a connected universe for the entire healthcare sector.



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